

# **Terms & Conditions**

## **Casa La Morera**

### **Provisional Booking**

- 1.1 Will be held for seven days pending receipt of a booking form and full deposit or payment as appropriate.
- 1.2 Only persons named on the booking form are allowed to stay in the cottage.
- 1.3 Any persons not shown on the booking form will be asked to leave.
- 1.4 An Adult must accompany persons under the age of **18**.

### **2. Deposit / Security Deposit**

- 2.1 A deposit of £50 is required with the completed booking form.
- 2.2 Confirmation of booking will normally be made within seven days of receipt of deposit. Once the booking is confirmed, the deposit will be non – refundable but will be deducted from the full rental amount due.
- 2.3 With the final balance we require the sum of £50 this represents a security deposit and will be refunded 7 days after you vacate the cottage pending satisfactory inspection.
- 2.4 **Notwithstanding the amount of the security deposit, you are liable for all damage caused to the cottage. Thus the owners reserve the right to pursue you for further monies to cover malicious or avoidable damage over and above the amount of security deposit.**

### **3 At the time of Confirmation**

- 3.1 An account will be issued showing the balance due. This is payable six weeks prior to the date of departure.
- 3.2 Bookings made within six weeks of departure are payable in full at time of booking.
- 3.3 Full details and key collection will be sent to you after payment has been received.
- 3.4 The owners reserve the right to cancel the booking if payment is not received by the due date.

### **4. Cancellation**

**WE STRONGLY RECOMMEND THAT YOU TAKE OUT HOLIDAY INSURANCE TO COVER UNFORESEEN CIRCUMSTANCES WHICH MAY NECESSITATE CANCELLATION OF YOUR HOLIDAY.**

The client may cancel the booking at any time after it has been confirmed.

Cancellation must be in writing.

The following cancellation charges will apply.

More than six weeks before departure Deposit forfeited.

Between four and six weeks before departure 50% of total cost forfeited.

Less than 28days before departure 100% of total cost forfeited.

### **5. Amendments**

- 5.1 Any alterations to confirmed bookings can be made at owner's discretion and the client's request – an administration fee of £10 will be charged. Changes need to be notified in writing together with relevant fee.

## **6. Arrival / Departure**

- 6.1 The rental commences at 4.0pm on the day of your arrival and ceases at 10.00am on the day of departure. Failure to vacate the property by this time will result in additional charges.
- 6.2. The cottage will be cleaned before your arrival and again on your departure. All rentals are inclusive of electricity, gas and water.

## **7. Force Majeure**

- 7.1 The owners or owner's agent cannot accept, be responsible for, or be liable in respect of loss, damage or changes caused by force majeure ( e.g. Strikes, floods, and closure of airports, weather conditions or other events beyond our control.)
- 7.2. In the unlikely event of a complaint during your stay please contact the Management Company. If you still feel your problem is unresolved then contact me directly.

## **8. Liability**

- 8.1 The owners or owners agent do not accept any liability whatsoever for death, personal injury accidents, loss or damage to persons or personal effects however caused.

## **9. Inventory Items**

- 9.1 No inventory items must be removed from the house. This includes linen and towels.
- 9.2 Guests should check the property and report any damage to the management company within 24hours of their arrival.
- 9.3. Any breakages or damage must be reported to the management company immediately.

## **11. Insurance**

- 11.1 Clients are recommended to take out adequate holiday insurance to cover all eventualities such as cancellation, accident, sickness and damage.

## **12. No smoking policy.**

Please note that the owners do not allow smoking within the cottage however smoking is permitted outside with care, gas cylinders sited below the terrace.

13. Booking of the cottage infers agreement with the booking terms and conditions.